

Complaint Investigation Status Summary

May 2022

This report is an overview of the complaints and investigation of complaints from citizens about the air quality in Jefferson County.
Citizens can submit complaints by calling the APCD complaints line (502-574-6000) or by calling Metro 311. Closed investigations are retained by the APCD and are referenced during future investigations

SR #	Type	Request Date	Location	Summary of Complaint	Summary of Inspection Notes & Current Status
OBRN-22-058366	Burn	5/2/22	6689 Rutledge Rd	<p>The complainant reported that this resident had been burning trash.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO visited this address and left a door hanger requesting that the resident contact the APCD. The resident contacted the APCD and explained that they had only been burning logs. The CO reviewed the open burning regulations.</p> <p>This investigation has been closed.</p>
OBRN-22-058102	Burn	5/2/22	14900 Old Taylorsville Rd	<p>The complainant reported that this resident had burned a large debris pile.</p> <p>This complaint was anonymous.</p>	<p>The CO visited this address and spoke with the home owner who explained that his grandkids had had a bonfire. The resident showed the CO the burn pile which contained pallets and other treated lumber. The CO explained the open burning regulations and provided the resident with a copy of the regulations and an open burning brochure.</p> <p>This investigation has been closed.</p>
NOEM-22-058262	Odor	5/2/22	3400 Vogt Ave	<p>The complainant reported an odor coming from the Ralph Ave landfill.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO visited this address and was able to observe a slight garbage odor while on Ralph Ave. A follow up investigation was performed around in the area and the CO was unable to detect any objectionable odors</p> <p>This investigation has been closed.</p>
NOEM-22-058989	Odor	5/3/22	Old Cannons Ln	<p>The complainant reported a moderate sewer odor at this location (routed from Smell MyCity).</p> <p>This complaint was anonymous.</p>	<p>This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odor.</p> <p>This investigation has been closed.</p>
OBRN-22-059672	Burn	5/4/22	4020 Taylor Blvd	<p>The complainant reported that this resident regularly burns in the backyard.</p> <p>This complaint was anonymous.</p>	<p>The CO visited this address and spoke with the home owner's maintenance man who showed her a legal fire pit containing only fire wood. The CO provided him with a copy of the regulations and a burn brochure.</p> <p>This investigation has been closed.</p>

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NOEM-22-059650	Odor	5/4/22	315 Freeman Ave	<p>The complainant reported that this resident idles their truck in front of their house for hour at a time.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The ACPD does not regulate mobile sources of air pollution, therefore this complaint is outside the scope of the APCD's jurisdiction. This complaint has been forwarded to the LMPD via the non-emergency line.</p> <p>This investigation has been closed.</p>
OBRN-22-060593	Burn	5/5/22	1506 Hemlock Ave	<p>The complainant submitted this open burning complaint with the description "smoke something."</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO visited this address twice and left a door hanger requesting that the resident contact the APCD during each visit. The CO was unable to view the back yard due to a privacy fence, and the resident has not contacted the APCD.</p> <p>A warning letter will be sent.</p>
NOEM-22-060941	Odor	5/5/22	Cawthon St	<p>The complainant reported mash odor from Moonshine University.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
OBRN-22-061564	Burn	5/7/22	1229 2nd St	<p>The complainant reported that this resident had been performing open burns frequently.</p> <p>The complainant provided their name but no contact information.</p>	<p>The CO attempted to perform an investigation at the address reported by the complainant, but the address does not exist. No evidence of open burning could be seen at nearby addresses.</p> <p>This investigation has been closed.</p>
SMKE-22-061612	Smoke	5/8/22	2184 Park Boundary Rd	<p>The complainant reported that TARC bus #23 "emitted a large toxic smoke cloud."</p> <p>This complaint was anonymous.</p>	<p>The ACPD does not regulate mobile sources of air pollution, therefore this complaint is outside the scope of the APCD's jurisdiction. This complaint has been forwarded to TARC's complaints line.</p> <p>This investigation has been closed.</p>
NOEM-22-061642	Odor	5/8/22	6606 Burlwood Dr	<p>The complainant reported a marijuana odor associated with their neighbor smoking.</p> <p>This complaint was anonymous.</p>	<p>This complaint is outside the scope of the APCD's jurisdiction and has been forwarded to LMPD's non-emergency line.</p> <p>This investigation has been closed.</p>

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NOEM-22-061609	Odor	5/8/22	412 Camp St	<p>The complainant reported sewer gas coming from drains at this location.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odor. A follow up was performed and again the CO was unable to detect any objectionable odor.</p> <p>This investigation has been closed.</p>
NOEM-22-062503	Odor	5/9/22	1118 Ash St	<p>The complainant reported an odor associated with chickens at this address.</p> <p>This complaint was anonymous.</p>	<p>The CO performed an investigation for odors around this address but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
OBRN-22-063072	Burn	5/10/22	6302 Hunters Grove Rd	<p>The complainant reported that this resident had been burning trash.</p> <p>This complaint was anonymous.</p>	<p>The CO visited the address reported by the complainant and left a door hanger requesting that the resident contact the APCD. The resident contacted the APCD and explained that she had been burning deck boards in a legal fire pit. The CO reviewed the open burning regulations with the resident.</p> <p>This investigation has been closed.</p>
OBRN-22-062918	Burn	5/10/22	1720 Larkmoor Ln	<p>The complainant reported that this resident had been burning yard debris.</p> <p>This complaint was anonymous.</p>	<p>The CO visited this address twice and left a door hanger requesting that the resident contact the APCD during each visit. The CO was unable to view the back yard, and the resident has not contacted the APCD.</p> <p>A warning letter will be sent.</p>
NOEM-22-063130	Odor	5/10/22	2626 Slevin St	<p>The complainant reported a rotten smell coming from a vacant house.</p> <p>This complaint was anonymous.</p>	<p>The CO performed an investigation around the address reported by the complainant but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
SMKE-22-064085	Smoke	5/12/22	2446 Lindbergh Dr	<p>The complainant reported that this resident had been burning trash.</p> <p>This complaint was anonymous.</p>	<p>The CO visited this address and left a door hanger requesting that they contact the APCD. The CO performed a follow up and left an additional door hanger requesting that the resident contact the APCD.</p> <p>A warning letter has been sent.</p>

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DUST-22-064364	Dust	5/12/22	Flat Rock Rd	<p>The complainant reported that someone at this location was mulching trees, creating excessive dust. The complainant reported dust issues associated with this again the following day.</p> <p>This complaint was anonymous.</p>	<p>The CO visited the location reported by the complainant and observed that the mulching crew had completed the job. The CO performed a follow up and again was unable to observe any dust issues in the area.</p> <p>This investigation had been closed.</p>
NOEM-22-06430	Odor	5/12/22	8008 Cortland Dr	<p>The complainant reported an odor associated with dogs being kept in cages at this location.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>This complaint has been forwarded to Animal Control. The APCD CO performed an investigation for odors around this address but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
NOEM-22-065793	Odor	5/14/22	Patton Ct	<p>The complainant reported a strong rotten egg odor at this location (routed from Smell MyCity).</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>This complaint has been forwarded to MSD. The APCD CO performed an investigation for odors around this address but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
NOEM-22-065783	Odor	5/14/22	Lyman Johnson Dr	<p>The complainant reported a moderate sewage or chemical odor at this location (routed from Smell MyCity).</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>This complaint has been forwarded to MSD. The APCD CO performed an investigation for odors around this address but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
SMKE-22-065906	Smoke	5/16/22	134 Outer Loop Unit 116	<p>The complainant reported that this address is running an illegal painting operation.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO visited this address and did not see any indication that a business was currently operating out of this unit. A follow-up was performed, and again the CO did not observe any sign that this unit is occupied and did not observe any objectionable odors in the area around it.</p> <p>This investigation has been closed.</p>
OBRN-22-066393	Burn	5/16/22	3403 Newburg Rd	<p>The complainant reported that this resident is using a burn barrel.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO visited this address and was able to observe a burn barrel in the back yard. The CO left a door hanger requesting that the resident contact the APCD. A follow up was performed and the CO observed that the burn barrel had been removed from the property.</p> <p>This investigation has been closed.</p>

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NOEM-22-066128	Odor	5/16/22	Pioneer Rd	<p>The complainant reported an objectionable odor in the area that they had observed earlier in the day, but was no longer occurring.</p> <p>The CO spoke with the caller about their complaint and asked them to report future odors while they were ongoing.</p>	<p>The odor was reported to have ceased when the complaint was made. The CO asked the complainant to contact the APCD if she experienced the odor again at which time a CO will perform an investigation in the area.</p> <p>This investigation has been closed.</p>
NOEM-22-065800	Odor	5/16/22	4634 Riverview Ave	<p>The complainant reported a burning rubber odor in the area.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
NOEM-22-066501	Odor	5/16/22	Old Cannons Ln	<p>The complainant reported a moderate sewer odor at this location (routed from Smell MyCity).</p> <p>This complaint was anonymous.</p>	<p>This complaint has been forwarded to MSD. The APCD CO performed an investigation for odors around this address but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
NOEM-22-067269	Odor	5/17/22	1519 S 32nd St	<p>The complainant reported a sulfur odor at this location.</p> <p>This complaint was anonymous.</p>	<p>This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
NOEM-22-067259	Odor	5/17/22	2511 W Market St	<p>The complainant reported an unspecified odor at the back of this property.</p> <p>This complaint was anonymous.</p>	<p>The CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
NOEM-22-066515	Odor	5/17/22	S 38th St	<p>The complainant reported a very strong rotten egg odor at this location (routed from Smell MyCity).</p> <p>Additional complaint received 5/18</p>	<p>This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odor. A follow up was performed after the District received an additional complaint but the CO was again unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>

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NOEM-22-066496	Odor	5/17/22	S 6th St	The complainant reported a strong sour mash odor at this location. This complaint was anonymous.	The CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors. This investigation has been closed
OBRN-22-067466	Burn	5/18/22	9402 Sissonne Dr	The complainant reported that this resident had been burning trash. This complaint was anonymous.	The CO visited this address and left a door hanger requesting that the resident contact the APCD. The resident contacted the APCD and explained that he had been burning dry wood in a regulation fire pit. The CO explained the open burning regulations. This investigation has been closed.
OBRN-22-067478	Burn	5/18/22	4568 S 1st St	The complainant reported that this resident had been burning trash. The complainant has been contacted with an update on the investigation.	The CO visited this address and spoke with the resident who showed him a legal fire pit containing partially burned trash. The CO explained the open burning regulations and provided the resident with an open burn brochure and a copy of the regulations. This investigation has been closed.
NOEM-22-067932	Odor	5/18/22	110 W Saint Catherine St	The complainant reported a foul odor in the area. This complaint was anonymous.	The CO performed an investigation for odors around this address but was unable to detect any objectionable odors. This investigation has been closed.
DUST-22-067765	Dust	5/18/22	15301 Dixie Hwy	The complainant reported dust issues at Kosmos. This complaint was anonymous.	The CO performed an investigation around this facility but did not observe any dust leaving the property. This investigation has been closed.
SMKE-22-068862	Smoke	5/19/22	3914 Vermont Ave	The complainant reported that this resident had been burning something in the back yard, causing excessing smoke. This complaint was anonymous.	The CO visited this address and left a door hanger requesting that the resident contact the APCD. The resident contacted the APCD and the CO reviewed the open burning regulations with her. This investigation has been closed.
DUST-22-068101	Dust	5/19/22	2901 River Rd	The complainant reported dust issues from Jacobson's Mulch. The complainant has been contacted with an update on the investigation.	The CO performed an investigation at Jacobson's Mulch and the surrounding properties but was unable to observe any dust leaving the property. This investigation has been closed.

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OBRN-22-068837	Burn	5/20/22	2712 Portland Ave	<p>The complainant reported that this resident had been burning the insulation off of copper wire.</p> <p>This complaint was anonymous.</p>	<p>The CO visited this address, a 6 plex, and left door hangers at the residences requesting that they contact the APCD. A resident contacted the APCD and explained that he had been burning pallet wood and yard waste in a legal fire pit. The CO reviewed the open burning regulations with him. An additional complaint was received on 5/25. The CO performed an investigation at the address and observed a legal fire pit without any indication that wiring or other prohibited materials had been burned. The CO spoke with the owner of the 6 plex who explained that no wiring is burned in the fire pit, but that he does have a metal forge in his garage on the property. The CO reviewed the open burning regulations with the owner.</p> <p>This investigation has been closed.</p>
NOEM-22-069683	Odor	5/20/22	Old Cannons Ln	<p>The complainant reported a moderate sewer odor at this location (routed from Smell MyCity).</p> <p>This complaint was anonymous.</p>	<p>This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors. The CO noted that there was a crew from MSD working in the area at the time of the inspection.</p> <p>This investigation has been closed.</p>
NOEM-22-069557	Odor	5/21/22	2127 W Lee St	<p>The complainant reported a sewer odor at this location.</p> <p>This complaint was anonymous.</p>	<p>This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
NOEM-22-069687	Odor	5/22/22	Dover Rd	<p>The complainant reported a urinal cake type odor coming from the south west of this location.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO performed an investigation in the area but was unable to detect any objectionable odors.</p> <p>This investigation has been closed.</p>
DUST-22-069786	Dust	5/23/22	264 W at Brownsboro Rd	<p>The complainant reported large clouds of dust associated with a construction site at this location.</p> <p>This complaint was anonymous.</p>	<p>The CO performed an investigation at the construction site reported by the complainant and was able to observe sweeper and water trucks at work and did not observe any airborne dust leaving the construction site.</p> <p>This investigation has been closed.</p>

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OBRN-22-073088	Burn	5/29/22	1623 Story Ave	<p>The complainant reported that there had been a large fire at this address.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO performed an investigation at the address reported by the complainant and was able to observe a legal fire pit in the back yard containing remnants of construction materials. The CO left a door tag requesting that the resident contact the APCD. The resident contacted the APCD and the CO explained the complaint, her observations, and open burning regulations.</p> <p>This investigation has been closed.</p>
OBRN-22-073548	Burn	5/31/22	4919 Wellsworth Ave	<p>The complainant reported that this resident had been burning trash.</p> <p>The complainant has been contacted with an update on the investigation.</p>	<p>The CO visited this address and spoke with the resident who showed her a fire pit, larger than allowed by regulation, containing remnants of burned trash. The CO reviewed the open burning regulations and provided her with a copy of the open burning regulations and an open burning brochure.</p> <p>A warning letter has been sent.</p>
OBRN-22-073454	Burn	5/31/22	13104 Meadowlawn Dr	<p>The complainant reported that this resident had been burning trash.</p> <p>This complaint was anonymous.</p>	<p>The CO visited this address and spoke with the resident who showed her two burn barrels containing yard debris. The CO explained the open burning regulations and provided the resident with a copy of the regulations and an open burning brochure.</p> <p>This investigation has been closed.</p>
OBRN-22-073193	Burn	5/31/22	4917 Wellsworth Ave	<p>The complainant reported that this resident had been burning trash.</p> <p>This complaint was anonymous.</p>	<p>The CO visited this address and did not observe any indication that burning was being conducted on this property.</p> <p>This investigation has been closed.</p>
NOEM-22-073382	Odor	5/31/22	221 E Southern Heights	<p>The complainant reported a rotten odor coming from this address.</p> <p>This complaint was anonymous.</p>	<p>The CO performed an investigation at the location reported by the complainant but was unable to detect any objectionable odor.</p> <p>This investigation has been closed.</p>

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<u>Ongoing Investigations</u> Below is a summary of Service Requests that have been kept open for response to continued complaints and/or continued surveillance					
NOEM-22-053871	Odor	4/22/22	Modine Electrofin Inc. & Freedom Metals	Additional complaints of a metallic odor reported on 5/2/22 and 5/13/22.	No objectionable odors were observed during complaint response or regular surveillance.
NOEM-21-141305	Odor	9/21/21	Palmer Products Co.	No complaints received during May 2022	No odors have been observed during surveillance.
DUST-22-040017	Dust	3/25/22	Innovative Crushing-Aggregate	No complaints received during May 2022	No dust issues have been observed during surveillance. Innovative Crushing-Aggregate has been rebuilding the berm that rests on the property line between their facility and the complainant. The complainant reported that the situation has improved since APCD's investigation began and re-construction of the berm started.
NOEM-22-037124	Odor	3/21/22	MSD - Hite Creek	Additional sewer related odor complaint received 5/14.	This complaint has been sent to MSD. The APCD CO performed an investigation in the area but was unable to detect any objectionable odors.
NOEM-22-044073	Odor	4/4/22	W Jefferson St	Additional sewer related odor complaints received: 5/1/22 5/12/22 5/14/22 5/17/22 5/24/22	These complaints have been sent to MSD. The APCD CO's performed investigations in response to each of these complaints but have been unable to detect any objectionable odor during any of these investigations. In response to a request for more information from the District, MSD reported that "the manhole in this area is at a high point and there are only three homes connected on the east side of the manhole" resulting in low flow, and the potential for odors. The APCD will continue to surveil the area.
NOEM-22-044084	Odor	4/2/22	S 39th St	Additional sewer related complaint received 5/31.	This complaint has been sent to MSD. No odors have been observed by the APCD during surveillance or in response to the additional complaint received.

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NOEM-22-000131	Odor	12/31/21	JBS Swift	Additional odor complaints related to farmhouse and/or rendering odors received: 5/2/22 5/4/22 (2) 5/5/22 (2) 5/10/22 (2) 5/12/22 5/13/22 (2) 5/16/22 5/18/22 5/19/22 5/23/22 5/26/22 5/27/22 5/31/22	During investigation of the complaints received, COs observed odors on the following dates: 5/5/22 - Moderate rendering odor on Story Ave 5/6/22 - Moderate rendering odor on Story Ave 5/13/22 - Moderate burnt hair and rendering odor on Story Ave as well as E Washington St, one block over 5/16-22 - Moderate rendering odor on Main St near intersection with Spring St 5/20/22 - Moderate burnt hair and rendering odor at the 1300 block of E Washington The APCD continues to perform regular surveillance around this facility and to contact Swift's Environmental Contact, Peter Charboneau, when objectionable odors are observed.